**Sliding Fee Scale and No-Cost Counseling and
Psychiatric Centers in the
Greater New Orleans Metropolitan Area**

Algiers‐Fischer Behavioral Health Center

(504) 568‐3130, www.mhsdla.org

4422 Gen. Meyers, Ste. 203, Algiers

M‐F 8‐4:30

Mental health services provided for adults, including medication, crisis counseling, outpatient mental

health services for adults, addictive disorders counselors.

Sliding scale based on income, call for info; Walk‐ins from 10‐3 or Appt.                Spanish Spoken? N

Assurance Care Provider

504‐472‐0068, fax 504‐472‐0078

2145 Rev. Richard Wilson Dr., Kenner

M‐F 9‐5

Mental health services for adults, adolescents and children (6+).

Medicaid; Call or Walk‐in.                                                                                         Spanish Spoken? N

Beacon Behavioral Health

504‐581‐4333

3200 Ridgelake Dr., Ste 100, Metairie 70002

Outpatient therapy for adults, including elderly, to improve or maintain an individual's ability to function

as well as alleviate symptoms that may significantly interfere with functioning in at least one life domain

(familial, social, occupational and/or educational).

Insurance, Medicare; Call clinic to schedule assessment                                      Spanish Spoken? N

Celebration Hope Center

504‐833‐HOPE; www.celebrationhopecenter.org

1901‐B Airline Dr., Metairie

Faith‐based program offering group, individual and couple counseling sessions; various support groups.

Sliding Scale, No One is turned away;   Spanish Spoken? Y, one Spanish‐speaking counselor, no interpreters

Central City Behavioral Health Clinic

(504) 568‐3130, www.mhsdla.org

2221 Philip St., next to Edna Pillsbury, New Orleans

M‐F, 8‐4:30, Emergency Services 24/7

Mental health services provided, including medication, crisis counseling, outpatient mental health

services for adults, addictive disorders counselors, and developmental disorders counselors. Preliminary

screening visit required for each new patients before psychiatrist or counseling visit scheduled. Same

day psychiatrist visits can sometimes be arranged for acute patients.

Insurance, Medicaid, Medicare, or otherwise free or "flex pay" for low‐income individuals; no one

turned away; Appt. and walk‐in OK                                                                     Spanish Spoken? N

Chartres‐Pontchartrain Behavioral Health Center

504‐568‐3130, www.mhsdla.org

719 Elysian Fields, New Orleans, 70117

M‐F 8‐4:30

Mental health services provided, including medication, crisis counseling, out-patient mental health services for adults, addictive disorders counselors, and developmental disorders counselors. Preliminary

screening visit required for each new patient before psychiatrist or counseling visit scheduled. Same day

psychiatrist visits can sometimes be arranged for acute patients.

Medicaid, Medicare; Fees on sliding scale with proof of income; Appts. Recommended Spanish Spoken? Y

Children's Bureau

(504)525‐2366

400 Lafayette St., Suite 140, New Orleans

M‐F 9‐5

Provides individual counseling for children (under 18) affected by grief & trauma, domestic violence,

SIDS or disaster in Orleans and Jefferson Parishes and surrounding areas.

Free; Appt. only                                                                                                      Spanish Spoken? N

Common Ground Health Clinic

(504)361-9800, Latino Health Outreach Project: (504)377-7281

1400 Teche St., Algiers

M 8-5\*, T 8-12\*\*, W 8-5\* - \*last appt at 2p, \*\*last appt at 11a

Sliding scale fee, no one turned away; call between 1-3p, M-W, to make a next day appointment, prescriptions, prescription assistance, counseling, acupuncture, health education, herbal medicine, vaccinations.

 Spanish Spoken? Y

Community Care Hospital

(504) 899‐2500 or 1‐866‐695‐CARE, 24 Hour Line

1421 General Taylor St., New Orleans

24 hour inpatient psychiatric care for adult and geriatric patients, 21‐bed capacity; Also outpatient 2‐3 day/week and partial patient 5 day/week support and counseling. Payment method & amount decided on a case by case basis; Appointment Only      Spanish Spoken? N

Cope Line by Via Link

(504)269‐COPE (2673) or (800)749‐COPE (2673) or 211; Also Nat'l Suicide Prevention Lifeline 800‐273‐

8255; www.vialink.org (24 hours)

Information & social services for persons in crisis including counseling, referrals and connecting to community resources. Free.                                                       Spanish Spoken? Y, using ATT translation

Counseling and Training Center at Our Lady of Holy Cross College

504‐398‐2168

4123 Woodland Dr, New Orleans (Algiers)

M‐Th, 11‐8

Counseling services are administered by either graduate students or post‐graduate students.

$15 per session, check or cash, no Medicare; reduced cost on case by case basis; Appt. Only

Spanish Spoken? N

Counseling Solutions CCANO Program ‐ New Orleans/Metairie

(504) 835‐5007, 1‐866‐891‐2210 Care line; www.ccano.org

921 Aris Ave, Metairie

Individual, marital and family counseling by masters‐level therapists.  Medication management by

psychiatrists.

Sliding scale based on income (proof of income required), initial assessments $175, accepts some private

insurance; Call for more info, appt. only                                                                              Spanish Spoken? N

Enhanced Health Treatment

504‐242‐1577, enhancedhealthtreatment@yahoo.com

8070 Crowder Blvd., Ste. B, New Orleans

M‐F 9‐1 (office hours 8‐4:30)

Community Mental Health Center offering a Partial Hospitalization Program designed as an alternative

to inpatient hospitalization. Transportation, breakfast & lunch, individual & group counseling, psychiatry

& medication. Medicare only;                                                                                                   Spanish Spoken? N

Family Services of Greater New Orleans

(Main Line) Eastbank:(504) 822‐0800, Westbank: (504) 361‐0926, East Jeff: 504‐733‐4099;  St. Bernard:

504‐271‐3781 www.fsgno.org

Eastbank: 2515 Canal St., New Orleans, 70119; Westbank: 1799 Stumpf, Suite 7, Bldg 2, Gretna; St.

Bernard: 8354 Lafitte; East Jeff: 201 Evans Rd., Bldg 3, Ste 311,

M‐F 8:30‐5

Individual, couples and family counseling. Programs include anger management, substance abuse, sex

offender, domestic violence, Victims of Criminal Acts (VOCA), active parenting and children in crisis.

Must be assessed at first visit.

Sliding Scale, no one turned away; Appt. Only                                       Spanish Spoken? Y, call to confirm

Holistic Concepts

504‐822‐4054, fax 504‐822‐4059

1836 Bayou Rd., New Orleans, 70116

M‐F 8:30‐5

Psychosocial skills groups 5 days/week, PCA, PC NOW, PC SIL (waiver programs for mental help

development problems such as cerebral palsy and Down's syndrome), counseling, community support

(in homes), medication management (psychiatrists, social workers & RN on staff).

Medicaid, Medicare; Call for appt. or Walk‐in                              Spanish Spoken? N; some sign language

Integrated Family Services

(504) 822‐4333

2714 Canal St., Suite 314, New Orleans, 70119

M‐F 8‐4

Individual and family counseling; Children ages 6‐17 with behavioral problems in school or at home.

Medicaid only; Appt. Only                                                                     Spanish Spoken? N

Jefferson Parish Human Services Authority

(504) 349‐8833 for West Bank residents or (504) 838‐5257 for East Bank residents; After hours crisis line:

(504) 832‐5123; www.jphsa.org

Administrative Offices: 3300 West Esplanade Ave., Ste 213, Metairie, 70002

Office hours M‐F 8‐4:30

Adult and child mental health, addictive disorders and developmental disability services are provided.

Services include psychiatric, psychological, counseling, case management, and crisis. Services are

provided in individual and in group settings. Selected evening services are available.

JPHSA Locations:

Access Service Center West Bank, 5001 WB Expressway, Marrero, LA 70072;

Access Service Center East Bank 2400 Edenborn Ave., Metairie, LA 70001 (walk‐in 8‐3);

Adult Community Behavioral Health Services, 2121 Ridgelake Ave., Ste 101, Metairie, LA 70001,23

Community Services for Persons with Developmental Disabilities and Their Families, 3300 West

Esplanade Ave., Ste 208, Metairie, Louisiana 70002

Compulsive Gambling Treatment Program, 1506 Williams Blvd., Kenner, LA 70062;

East Bank Adult/Child & Family Services Center, 2400 Edenborn Ave., Metairie, LA 70001;

Kenner Adult/Child & Family Services Center, 1506 Williams Blvd., Kenner, LA 70062

West Bank Adult/Child & Family Services Center, 5001 West Bank Expressway, Marrero, LA 70072;

Sliding Scale (with paycheck stub), Medicaid, Medicare, some private insurance;

Spanish Spoken? Y, at some locations, call 471‐2700

Jewish Family Service

(504) 831‐8475

3330 West Esplanade Ave. Suite 600, Metairie

M‐F, 9‐5

Social services including individual & group counseling (all ages), suicide prevention life line, support

groups and services for disabled and elderly persons, including homemaking, case management.

Sliding scale $25 & up, no one turned away;                                         Spanish Spoken? N, sometimes

LSU Psychiatry Access to Care

(504) 412‐1309, (504) 412‐1540, fax (504) 412‐1536

3450 Chestnut St., New Orleans

M‐F, 8‐5

Psychiatry and counseling services for adults and children. Call to make psychiatry appointments, but

counseling services are by referral only. Patient will be billed $50 for first visit. Accepts residents of all LA

parishes. Must have photo ID.

$50 for first visit, $25 each for further visits; Call for appt, 1 month wait list.         Spanish Spoken? N

Louisiana Spirit Coastal Recovery Crisis Counseling Line

1‐866‐310‐7977

24 Hours a day, Crisis counseling for people affected by the oil disaster in the Gulf.

Louisiana Youth Enhanced Services

Clinic 504‐483‐1985, Fax: 504‐483‐7264, www.layes.org, reginald.parquet@la.gov

3801 Canal St., Ste 301, New Orleans, 70119

M‐F 8‐4:30

Mental health clinic for children, program for children and youth with emotional and behavioral

disorders. LA Office of Mental Health coordinates referrals to appropriate services. Website serves as

resource for child/youth mental health.

Free, Medicaid, private insurance; Call or visit website for complete info               Spanish Spoken? N

Milestones Mental Health Agency

(504) 269‐0234

4919 Canal St., Ste 203, 70115, New Orleans

M‐Th 9‐5, F 9‐4

In‐home mental health services for children and teenagers, including skills training; also family services

and parenting help. Call w/ referral or to confirm eligibility. For residents of Orleans & Jefferson

Parishes.

Medicaid; Appointment Only                                                                             Spanish Spoken? N

National Alliance on Mental Illness

Main Number: 504‐896‐2345; West Bank: 504‐368‐1944 www.namineworleans.org

1538 Louisiana Ave., New Orleans

M‐F 8:30‐4:30 Office Hours, Drop‐In Center T & Th 2‐5, Sat 12‐5

National Alliance on Mental Illness (NAMI) ‐ New Orleans, provides mental health day treatment,

supported housing services to adults with chronic mental illnesses.

Drop‐In Center is free; Medicaid and other insurance accepted for additional services; Walk‐In during

Drop‐In hours or Call for Appointment                                                                            Spanish Spoken? Y

National Suicide Prevention Hotline

800‐273‐8255 (English & Spanish),  888‐628‐9454 (Spanish), 800‐799‐4889 for hearing & speech

impaired with TTY, www.suicidepreventionlifeline.org

24 Hours

Counseling and support.                                                                  Spanish Spoken? Y

New Horizons Youth Service Bureau

(985) 345‐1171

47257 River Road, PO Box 1968, Hammond, 70403

M‐F, 8‐5

Counseling center with programs for children/adolescents age 3‐18 and their families, focusing on

substance abuse or psychiatric problems; Counseling available by appointment, for adults as well.

Sliding scale options for counseling (with paycheck stub),  $25‐75; Appt. Only    Spanish Spoken? N

New Orleans East Behavioral Health Center

(504) 568‐3130, www.mhsdla.org

5640 Read Boulevard, Ste. 810, New Orleans (East), 70127

M‐F 8‐4:30

Mental health services provided, including medication, crisis counseling, outpatient mental health

services for adults, addictive disorders counselors, and developmental disorders counselors. Preliminary

screening visit required for each new patients before psychiatrist or counseling visit scheduled. Same

day psychiatrist visits can sometimes be arranged for acute patients.

Insurance, Medicaid, Medicare, or otherwise free or "flex pay" for low‐income individuals; no one

turned away; Appt. and walk‐in OK                                                                           Spanish Spoken? N

Project Rising Sun

504‐261‐1920, www.projectrisingsun.net

Drumming circles specifically for: youth in need of anger management, coping and good choice skills;

people who work with these youth to keep their coping skills fresh; people/kids attending health and

wellness fairs; people affected by the BP oil spill.

Free or sliding scale, call for info; Appt. Only                                                 Spanish Spoken? N

RTC Providers, Inc.

504‐483‐0415, fax 504‐483‐0416

330 N Jefferson Davis Pkwy., New Orleans

M‐F, 8:30‐5, 24 Hour Answering Service

Psychosocial skills, community support for adults and children.

Medicaid; Appt. Only                                                                                       Spanish Spoken? N

River of Hope Mental Health Resource Center

(504) 943‐0207

1600 Alvar Street, New Orleans (9th Ward), across from New Salem Baptist Church

By appointment only; Counseling, referral & support services to anyone in need.

Free; Appt. only                                                                                          Spanish Spoken? N

Seaside Behavioral Medicine Center

504‐391‐2440

229 Bellemeade Blvd., Gretna

Clinic M‐F 7:30‐5; Support groups in evenings

 Free, confidential referrals. Services include anger management classes, domestic violence programs, women's support group, treatment for addictive disorders, anxiety sufferers support group, grief support group, Alzheimer’s day program, IOP programs, many other services.

Medicare; Support groups are free; Call for schedules                     Spanish Spoken? Y, ask for Laura 9‐4

Trinity Counseling and Training Center

(504) 522‐7557

2108 Coliseum St. behind Trinity Church (Between Jackson and Josephine), New Orleans

M 9‐6, T 12‐8, W 9‐8, Th 12‐8

Individual, group (groups change each semester), couple and family counseling for all ages.  Please call and leave message with call back information if interested.

Sliding Scale (bring ID & proof of income), No one turned away; Appt. Only                Spanish Spoken? N

Tulane Behavioral Health Center ‐ Tulane Medical Center

(504)988‐4794, 988‐4677

1415 Tulane Ave, 4th Floor of Hospital, New Orleans, 70112

M‐Th 8:30‐5, F 8‐4:30

Outpatient services for all psychiatric disorders serving children, adolescents, and adults. Services include medication management, therapy, and counseling.

Medicare accepted by faculty physician; for residents - $50 first visit, sliding scale after that; Appt. Only

Spanish Spoken? N

Tulane’s New Orleans Children’s Health Project (Mobile Unit)

(504)988-0545, Spanish line (504)858-0155

M-Th clinical hours by appt 9a-5p, business hours/appt line 8:30a-4:30p

Free if no insurance or unable to pay; Same day appointments are available; Direct medical care for people ages up to 18 years old: Primary pediatric care (well child), acute care (sick child), immunizations, blood work, lead testing, female exams, weight management programs, patient education, School / Sports physicals, an on-call pediatrician 24/7; Family directed mental health care: counseling, play therapy and art therapy, behavioral modification, group and/or family therapy, mental health screenings and assessments, psychiatric evaluations and medication management, parenting skills workshops, consultations with school officials; Social services: Assistance with WIC, food stamps, Medicaid enrollment, transportation, and subspecialty referrals; All services offered in Spanish: a direct Spanish line to book appointments and a Spanish interpreter for medical services.

Locations:

Mon: MLK Charter School - 1617 Caffin Ave (Lower 9th Ward)

Tues: Esperanza Charter School - 4407 S. Carrollton Ave (Mid-city)

Wed: Medical - 4407 S. Carrollton Ave.

 Mental Health - Andrew Jackson Elementary - 201 8th St. (Chalmette)

Thurs: P.A. Capdau School - 3821 Franklin Avenue (Gentilly)

Tulane Youth Drop-In Center

(504)948-6701

1428 N. Rampart St.

M & W 5p- 8p, Sa 9a- 1p

Free mental health care, behavioral health care and supportive services for homeless youth and youth at-risk for homelessness 14-23 years of age. Services include but are not limited to group activities, case management, job search assistance, substance abuse services, and psychiatric services.

Volunteers of America (VOA) ‐ Mental Health Services

(504)485‐0147

127 S. Solomon St., New Orleans

Support for homeless persons with mental illness. Call for referrals to any service, including case management and supportive housing for Mental Health patients.

Sliding scale for counseling, other services are free; Call for referrals          Spanish Spoken? N

Youth Link

(504) 895‐2550, www.vialink.org/youth.html

24 Hour Call Line

Emergency counseling, referral service and talk line for anyone feeling suicidal or depressed, geared toward teens and young adults.

Free;                                                                                                          Spanish Spoken? Y